

FEATURE GUIDE

Call Display

How to use Call Display

1. You'll either need a telephone with a call display screen or a separate call display unit connected to your phone.
2. When you receive a call, simply wait for the start of the second full ring. The name and number of the caller will appear on the call display screen.

Call Display Blocking

How to use Call Display Blocking (per call basis)

1. Press *67 and listen for a stuttered dial tone.
2. Enter the number you want to call.

Call Waiting

How to use Call Waiting

1. If you are on the phone, a "beep" will let you know that another caller is trying to reach you. To answer the call, briefly press the hang-up, Link or Flash button.
2. To return to the original call or to alternate between callers, briefly press the hang-up, Link or Flash button.
3. To end the first call before answering the second, hang-up. The phone will ring with the second call.

How to suspend Call Waiting

1. To disable Call Waiting for the next call, Press *70 before the call
2. If you're already on the phone, press the hang-up, Link or Flash button, then *70
Call Waiting will automatically be re-activated when you hang up.

Visual Call Waiting

How to use Visual Call Waiting

1. Get all the benefits of Call Display and Call Waiting combined
2. If you are on the phone, a "beep" and the new caller's name and number will be displayed on your telephone display screen letting you know that another caller is trying to reach you. To answer the call, briefly press the hang-up, Link or Flash button.
3. To return to the original call or to alternate between callers, briefly press the hang-up, Link or Flash button.
4. To end the first call before answering the second, hang-up. The phone will ring with the second call.

How to suspend Visual Call Waiting

1. To disable Visual Call Waiting for the next call, Press *70 before the call
2. If you're already on the phone, press the hang-up, Link or Flash button, then *70
Visual Call Waiting will automatically be re-activated when you hang up.

Three-Way Calling

How to use Three-Way Calling

1. Call the telephone number of the first person you wish to speak with
2. To add the second person to the call, briefly press and release the hang-up, Link or Flash button
3. Listen for a stuttered dial tone (the original call has been put on hold)
4. Call the phone number of the second person
5. When the second person answers, briefly press the hang-up, Link or Flash button to connect to both people
6. If the second person you're trying to reach is busy or there is no answer, press the hang-up, Link or Flash button twice to return to the person on hold.
7. If one of the people you have called hangs up, you can continue to talk with the other caller. Everyone is disconnected when you hang up. If either of the destinations of the Three-Way call is a long distance call, you will be responsible for any long distance charges.

Call Forwarding

How to use Call Forwarding

1. Press *72 and listen for a stuttered dial tone
2. Call the number that you want your calls forwarded to
3. Call Forwarding will be activated when someone answers the phone or voicemail picks up
4. If the line you want your calls forwarded to is busy or there is no answer, repeat steps 1 to 3 above.

How to cancel Call Forwarding

1. Press *73
2. Listen for a stuttered dial tone
3. Hang up

Last Call Return (Last Call Return & Busy Call Return)

How to use Last Call Return

1. Lift the receiver and press *69
The phone number of the last call received will be announced and you will have the option of returning the call.
2. If the line is busy, hang up and the line will be monitored for 30 minutes. A short-short-long ring will let you know when the line is free. Once you hear the ring, lift the receiver and the call will be made automatically.

How to cancel Last Call Return

1. To cancel, lift the receiver and press *89.

Busy Call Return

How to use Busy Call Return

1. If the line is busy and there is no voice message, hang up. Lift the receiver and press *66. The line will be monitored for 30 minutes. A short-short-long ring will let you know when the line is free. Once you hear the ring, lift the receiver and the call will be made automatically.

Cancel Busy Call Return

1. To cancel, lift the receiver and press *86.



Connecting the North

Call Screen (not included)

How to use Call Screen

1. Lift the receiver and press *60
2. Follow the instructions to:
 - a. Turn the service on or off
 - b. Add more numbers to the Call Screen list
 - c. Delete numbers from the list
 - d. Review the numbers on the list
 - e. Repeat the instructions